

perisc^{ope}

Pan-European Response to the ImpactS of COVID-19
and future Pandemics and Epidemics

COCTEAU User Guide





COCTEAU (Co-Creating The European Union) is an interactive web application that gamifies the connection between policymakers and citizens. Unlike traditional deliberation platforms focused on democratic discussions, COCTEAU fosters empathetic relationships among diverse stakeholders while gathering data on societal issues. Citizens participate on the platform through gamified activities, sharing their thoughts with the community and engaging in debates surrounding others' viewpoints.

In COCTEAU, the primary participants are citizens and policymakers. Within the platform, citizens actively participate by expressing their thoughts and engaging in debates on the presented scenarios. Policymakers take on the responsibility of overseeing the platform, including creating, sharing, and maintaining scenarios, as they value citizens' perspectives to inform their decision-making process. Additionally, researchers in the field of policymaking may also be involved, assuming a similar role to policymakers. The platform employs design principles like gamification, community-oriented design, and empathy to drive interaction and user engagement on the platform.

This document is meant to be a user guide for the COCTEAU platform, available at

<https://cocteau.eu>

This document covers the main features of the platform.

- **Home Page & Cookies** – It describes how to navigate the homepage and the usage of cookies in the platform. In particular, it is not possible to access the platform without accepting cookies as they are essential to keep track of users' progress.
- **Sign Up & Login** – It describes the process of creating an account and logging into the system.
- **Profile** – It describes the interactions users can perform in their profile, like visualizing their achievements and visions, and updating their profile picture.
- **Feed Section** – It describes the interactions users can perform in the Feed section in a scenario, like challenging a vision, creating a new vision, and filtering the visions in the scenario.
- **Vision Section** – It describes the interactions users can perform in the Vision section in a scenario to create visions to share with the community, like creating the image of the vision, choosing the keywords and the description.
- **Quiz Section** – It describes the interactions users can perform in the Quiz section in a scenario to agree or disagree with respect to a set of given statements.
- **Challenge Section** – It describes the interactions users can perform in the Challenge section in a scenario to play with a vision on the platform, like guessing the vision's



conveyed feeling, setting the level of agreement or disagreement, and describing their thoughts with respect to the vision.

- **Community** – It describes the interactions users can perform in the community section of the platform, like visualizing the best players based on a set of constraints and time-based filters.

The proposed guides are also implemented on the COCTEAU platform. These are introduced as *question marks* near the titles in the pages of interest. Users can click them to visualize the same steps as the ones proposed in this guide, finally easing the usage of the web platform while keeping it aligned with the project deliverables.

COCTEAU - Home Page & Cookies

1

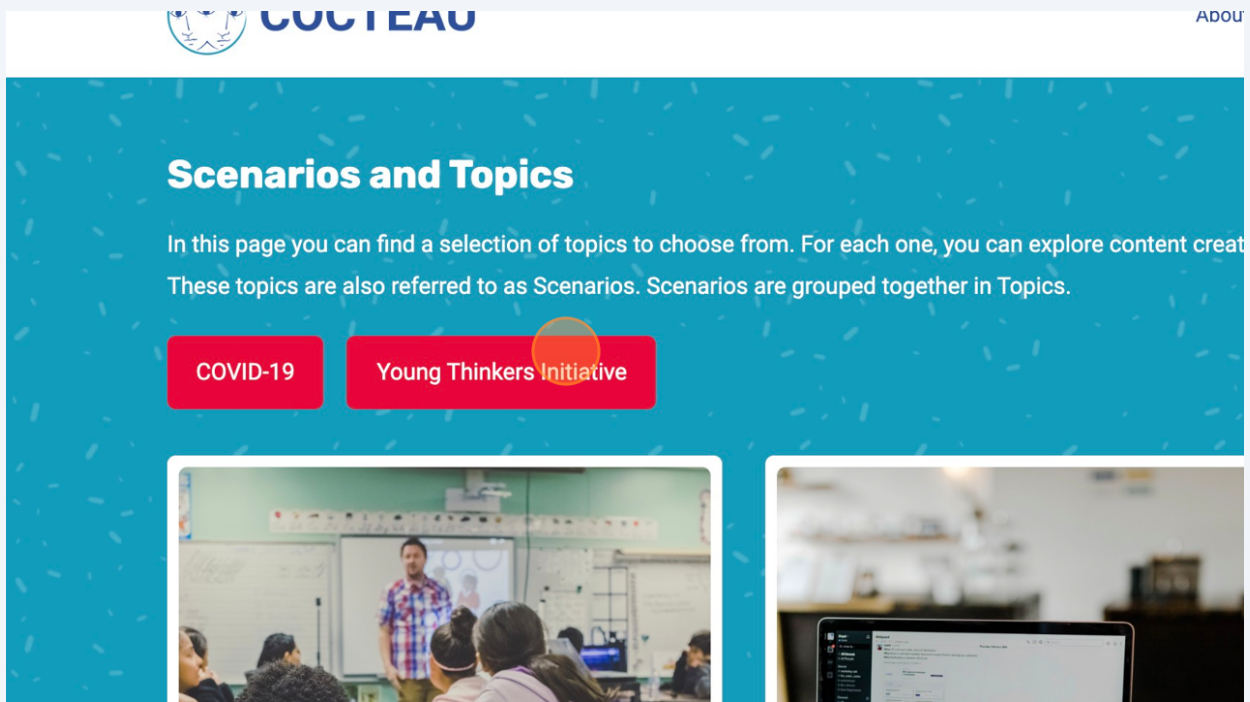
Click "Allow Cookies" to allow us to keep track of your progress on the platform. We do not use cookies for commercial purposes.

on, get challenged and find out if
ers.



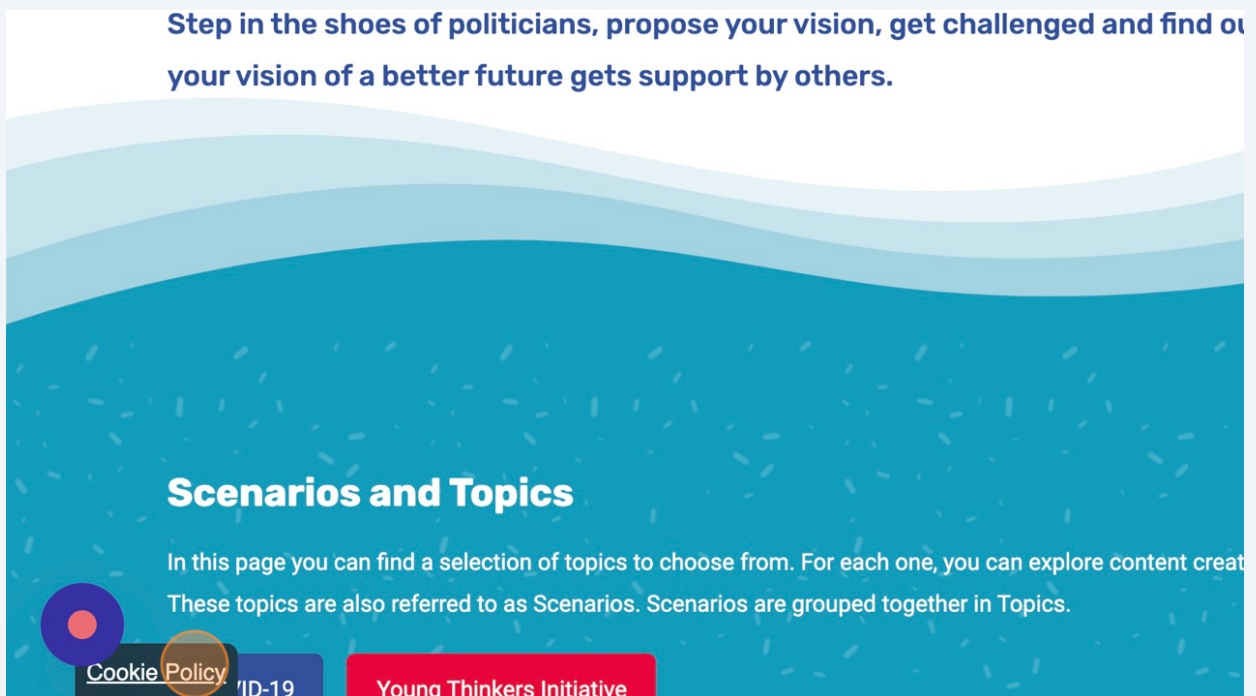
2

You can find different Topics of discussion on the COCTEAU homepage. Click on the one you want to explore to see the Scenarios created by policymakers.



3

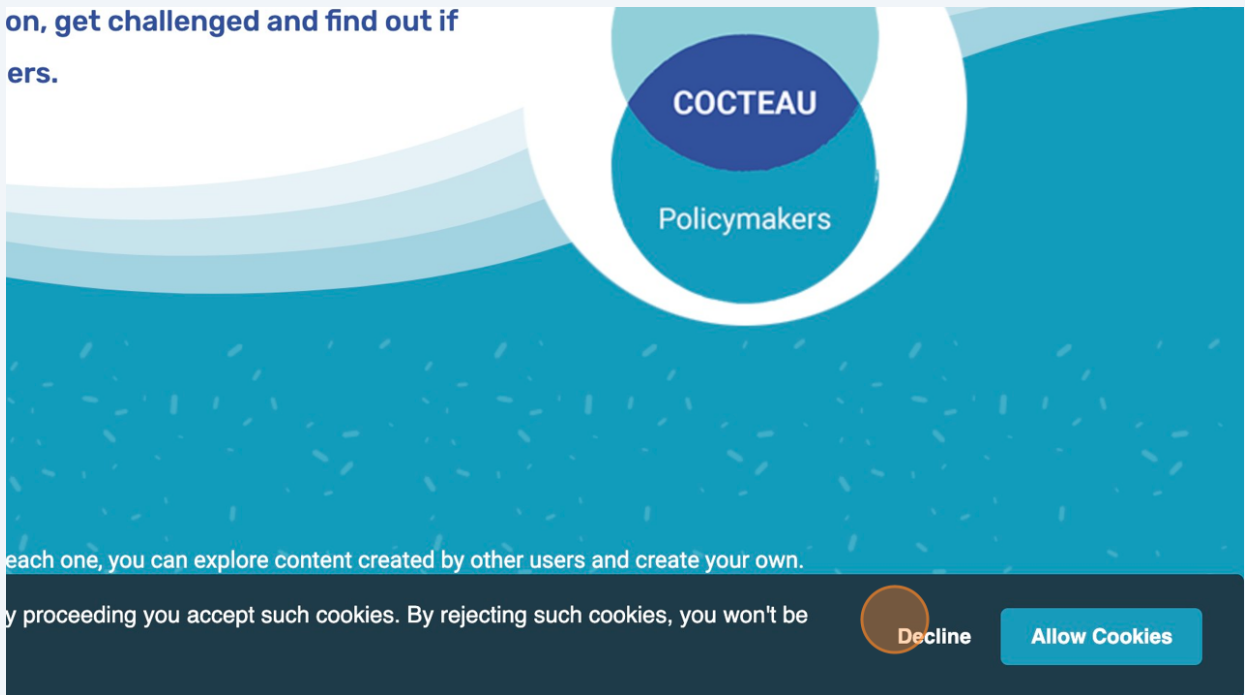
If you want to change the cookies settings, you can click on the corresponding window.



4

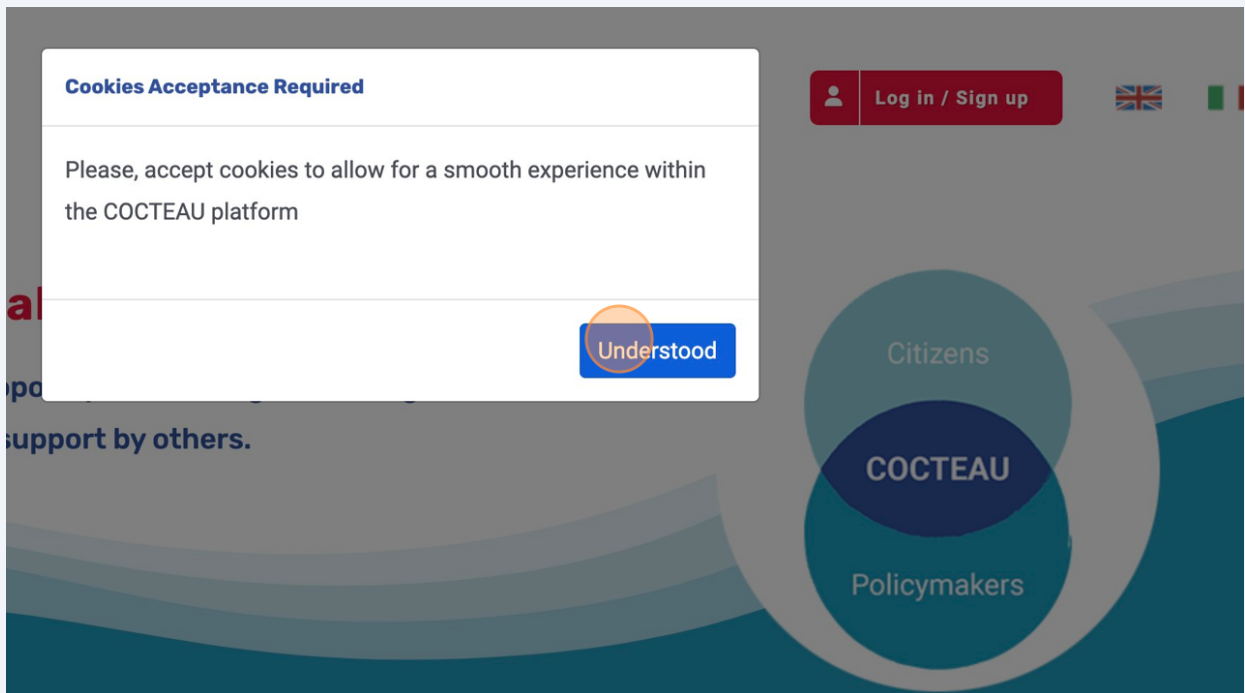
By declining the cookies, you won't be able to access the platform, and a message will appear on the screen.

on, get challenged and find out if
ers.



5

Whenever you want to access a section of the platform without accepting cookies, you'll be prevented to do so.



6

You can access the COCTEAU homepage by clicking on the COCTEAU logo in the top-left corner.



About

Co-Creating The EuropeAn Union What is behind it?

Concept

COCTEAU is a gamification tool that has the ambition

7

You can access the "About" section by clicking on the corresponding button in the homepage to understand the principles and design behind the platform.

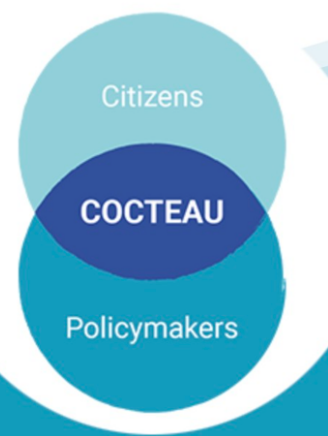
About

Community

Log in / Sign up

ove reality?

cians, propose your vision, get challenged and find out if
ure gets support by others.



8

You can visualize an overview of the community by clicking on the corresponding button in the homepage.



9

You can access the "Login and Sign Up" section by clicking on the corresponding button in the homepage.



10

You can change the language between Italian and English by clicking the corresponding flags in the top-right corner. Be careful that this would change the scenarios you might be currently playing.



COCTEAU - Sign Up

1

In the "Sign Up" section, you can create an account to permanently record your progress within the COCTEAU platform.

EAU

About Community

Log in / Sign up

Sign up



Required fields

Provide profile data to create a new account.

Username

Password

Confirm password

Enter your Username

Enter your Password

Enter your

2 You are required to choose a "Username"

The screenshot shows a sign-up form with a light blue background. On the left, there is a white sidebar with a red vertical bar and a red error message that says "Login Error". The main form area has a blue header with the word "Sign up" in red. Below the header, there is a section titled "Required fields" with the instruction "Provide profile data to create a new account." There are three input fields: "Username" (with a placeholder "Enter your Username" and an orange circle around the text), "Password" (with a placeholder "Enter your Password"), and "Confirm password" (with a placeholder "Enter your Password"). Below this is a section titled "Optional fields" with two dropdown menus: "Nationality" (with a placeholder "Country") and "Education" (with a placeholder "Education").

3 You are also required to pick a Password

The screenshot shows the same sign-up form as in the previous step. The "Username" field is now filled with the text "MarcoBrambilla". The "Password" field has a placeholder "Enter your Password" and an orange circle around the text. The "Confirm password" field has a placeholder "Enter your Password". The "Optional fields" section remains the same with "Nationality" (placeholder "Country") and "Education" (placeholder "Education") dropdown menus.

4

Optionally, you can share some personal data (country, education, age, and gender) for analytics purposes.

The screenshot shows a registration form with the following fields and elements:

- Username:** Input field containing "MarcoBrambilla".
- Password:** Input field with masked characters ".....".
- Confirm password:** Input field with masked characters ".....".
- Optional fields section:**
 - Nationality:** Dropdown menu with "Country" selected and a downward arrow. An orange circle highlights the dropdown arrow.
 - Education:** Input field containing "Education".
 - Age:** Dropdown menu with "Age" selected and a downward arrow.
 - Gender:** Radio buttons for "M", "F", and "Prefer not say". The "Prefer not say" option is selected.
 - By creating an account you agree to our privacy policy
- Create Account:** A red button at the bottom.

5

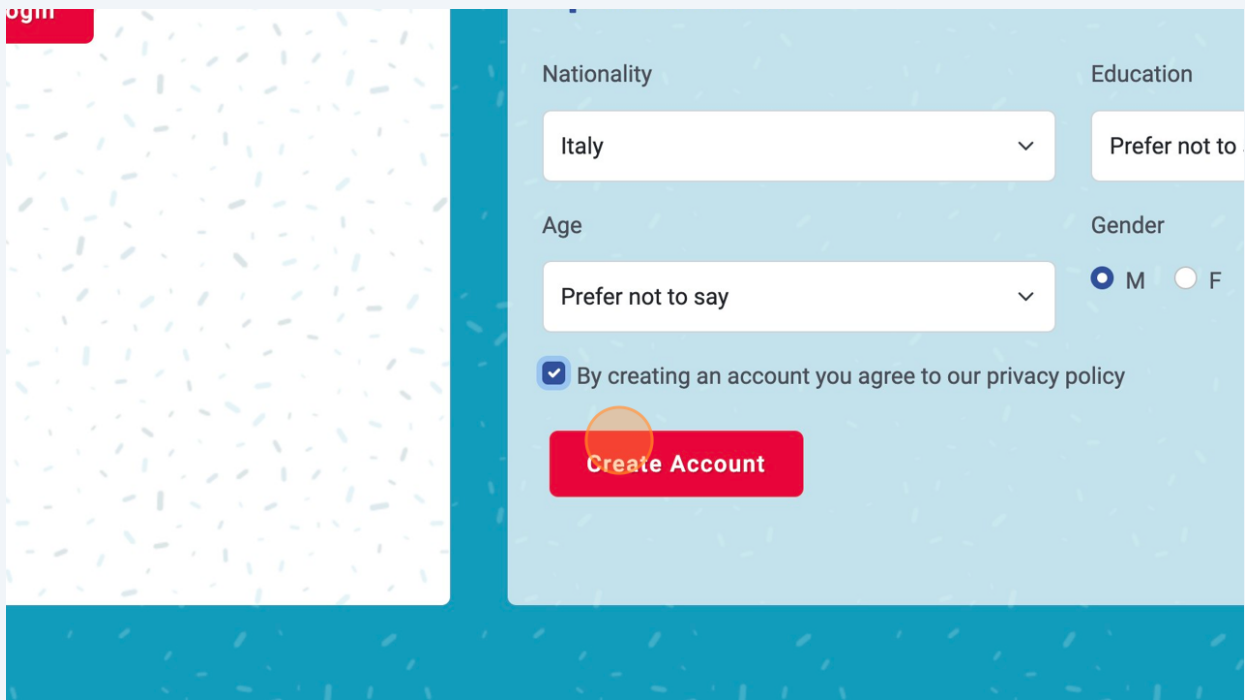
Creating an account requires you to agree to the privacy policy which can be inspected by clicking on the corresponding link at the bottom of the page.

This screenshot shows the registration form with the following changes:

- Nationality:** Dropdown menu with "Italy" selected and a downward arrow.
- Age:** Dropdown menu with "Prefer not to say" selected and a downward arrow.
- Gender:** Radio buttons for "M", "F", and "Prefer not say". The "M" option is now selected.
- By creating an account you agree to our privacy policy. An orange circle highlights this checkbox.
- Create Account:** A red button at the bottom.

6

After you compiled the sign in form, you can create an account by clicking the corresponding button.



The image shows a registration form on a light blue background. On the left, there is a white area with a pattern of small blue dashes. The form fields are as follows:

- Nationality:** A dropdown menu with "Italy" selected.
- Education:** A dropdown menu with "Prefer not to say" selected.
- Age:** A dropdown menu with "Prefer not to say" selected.
- Gender:** Radio buttons for "M" (selected) and "F".
- By creating an account you agree to our privacy policy
- Create Account:** A red button with white text, highlighted with an orange circle.

COCTEAU - Login

1

In the "Login in" section, you can access using your credentials (i.e., Username and Password).

The image shows a user interface for logging in and signing up. On the left, there is a white card titled "Log in" with a red underline. It contains two input fields: "Username" with the placeholder text "Enter your Username" and "Password" with the placeholder text "Enter your Password". Below these fields is a red button labeled "Login". On the right, there is a light blue card titled "Sign up" with a red underline. It features a section for "Required fields" with the text "Provide profile data to cr" and an input field for "Username" with the placeholder text "Enter your Username". Below this is a section for "Optional fields" with the label "Nationality".

2

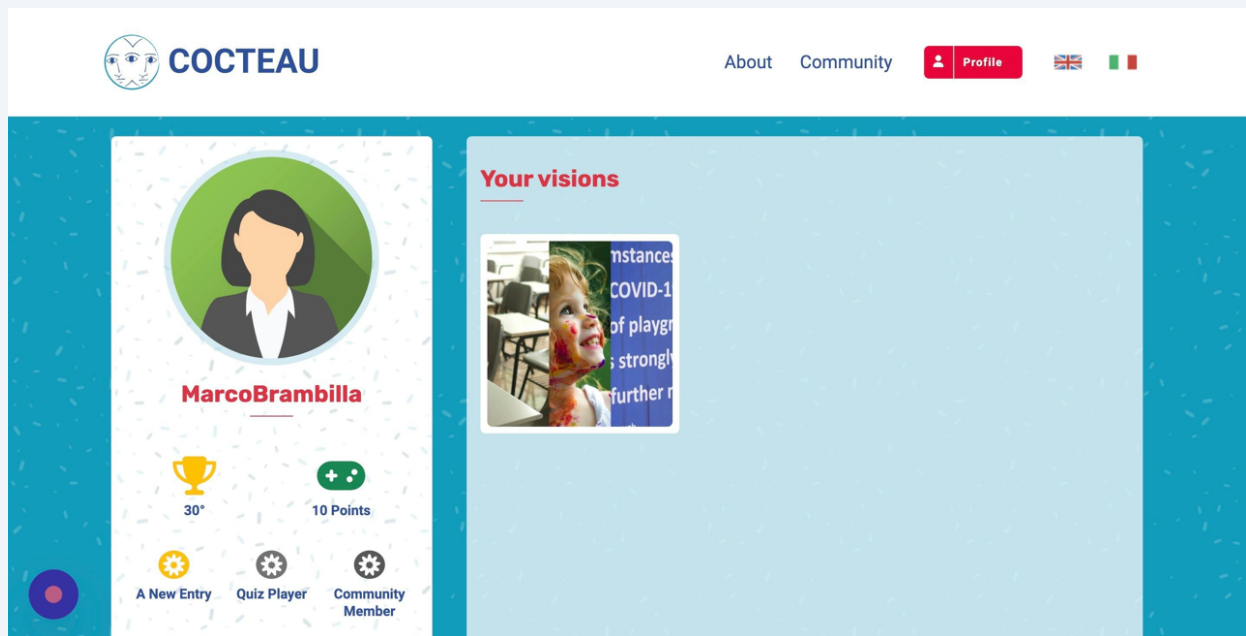
After typing your Username and Password, you can press the login button to access.

The image displays two forms side-by-side. The left form is a login form with a white background and a blue vertical bar on the left. It contains a 'Username' field with the text 'MarcoBrambilla', a 'Password' field with masked characters, and a red 'Login' button. The right form is a registration form with a light blue background. It features a 'Required fields' section with 'Username' and 'Password' input fields, and an 'Optional fields' section with 'Nationality', 'Country', and 'Age' input fields. A blue vertical bar is also present on the left side of the registration form.

COCTEAU - Profile

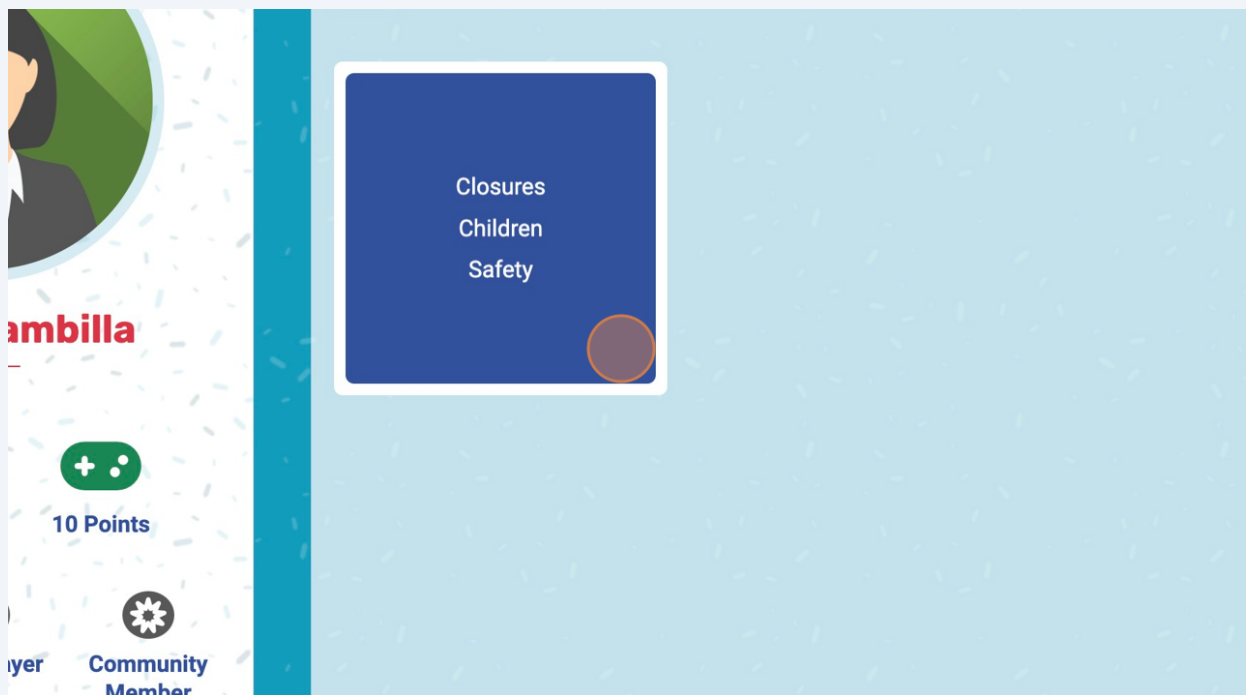
1

In their profile, users can visualize their name, their profile picture, their position on the leaderboard, the amount of points, and the visions they shared.

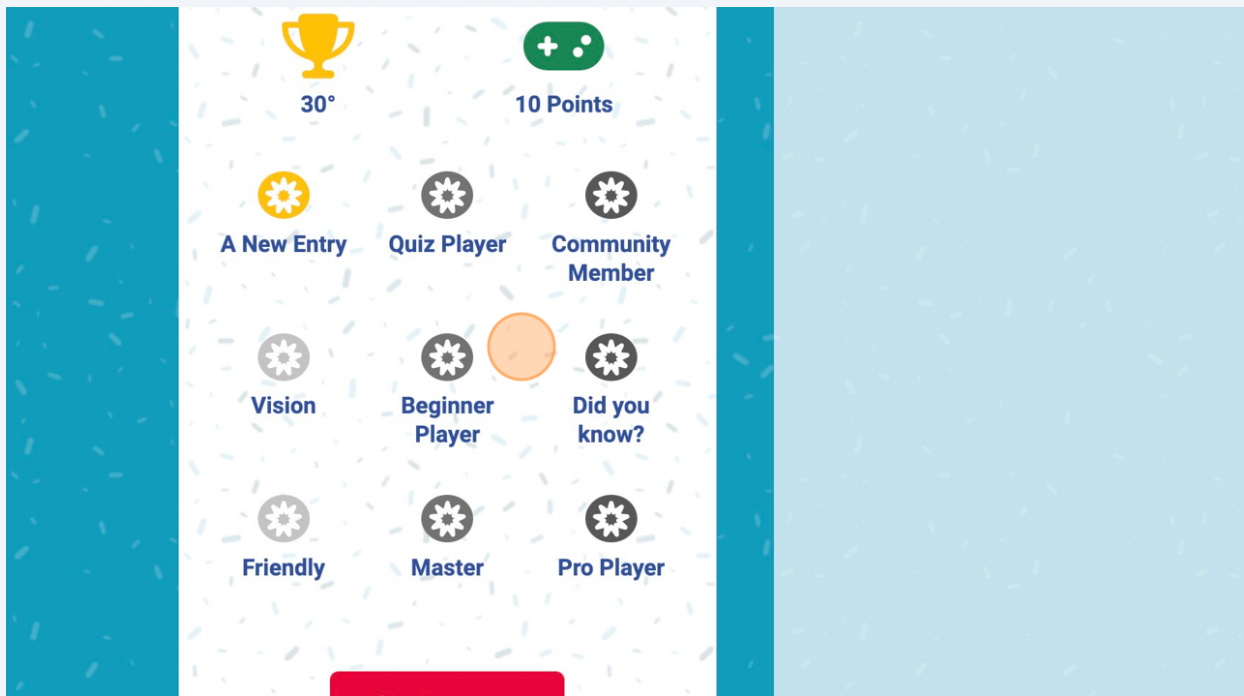


2

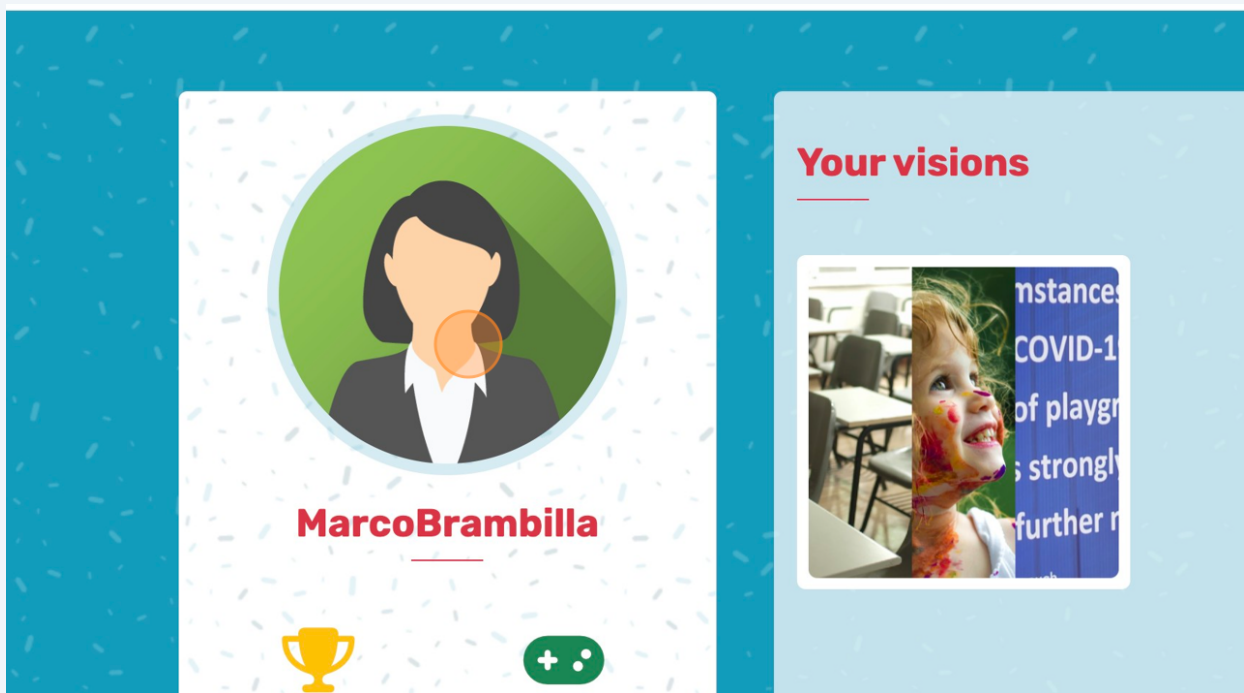
Overlaying on any vision will show the list of keywords assigned to it.



3 Below the username, the achievements achieved by the user can be visualized.

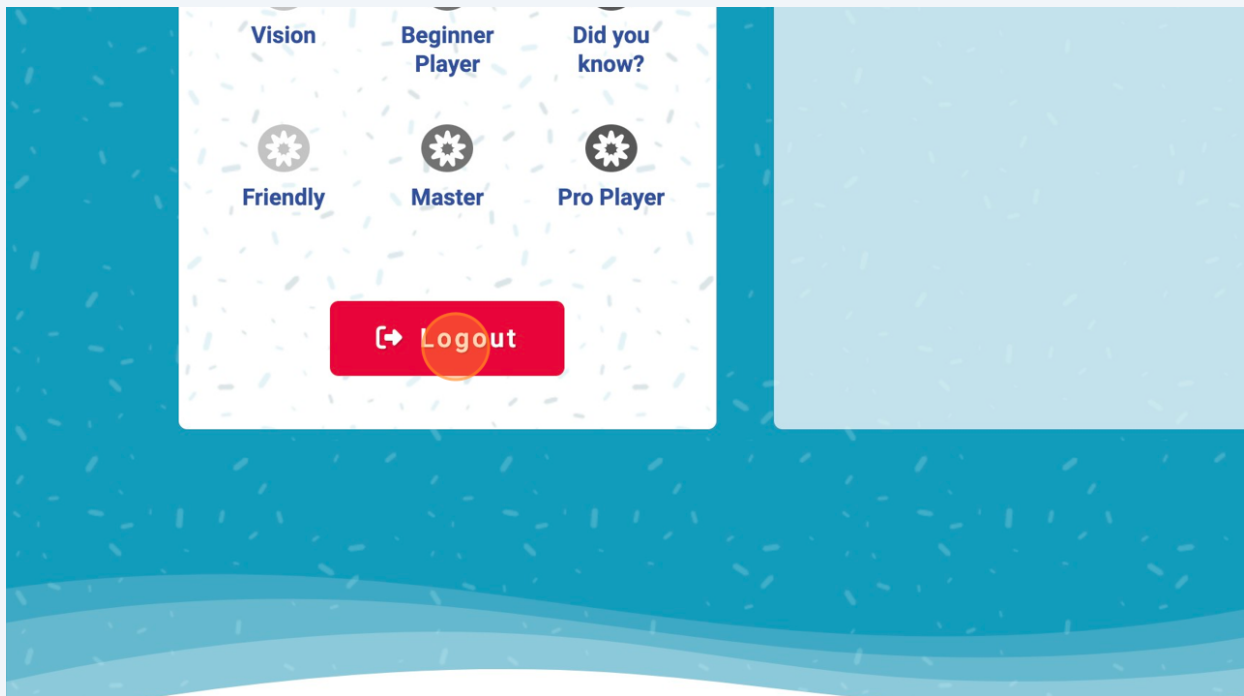


4 Users can upload a new profile picture by clicking on the pre-defined image.



5

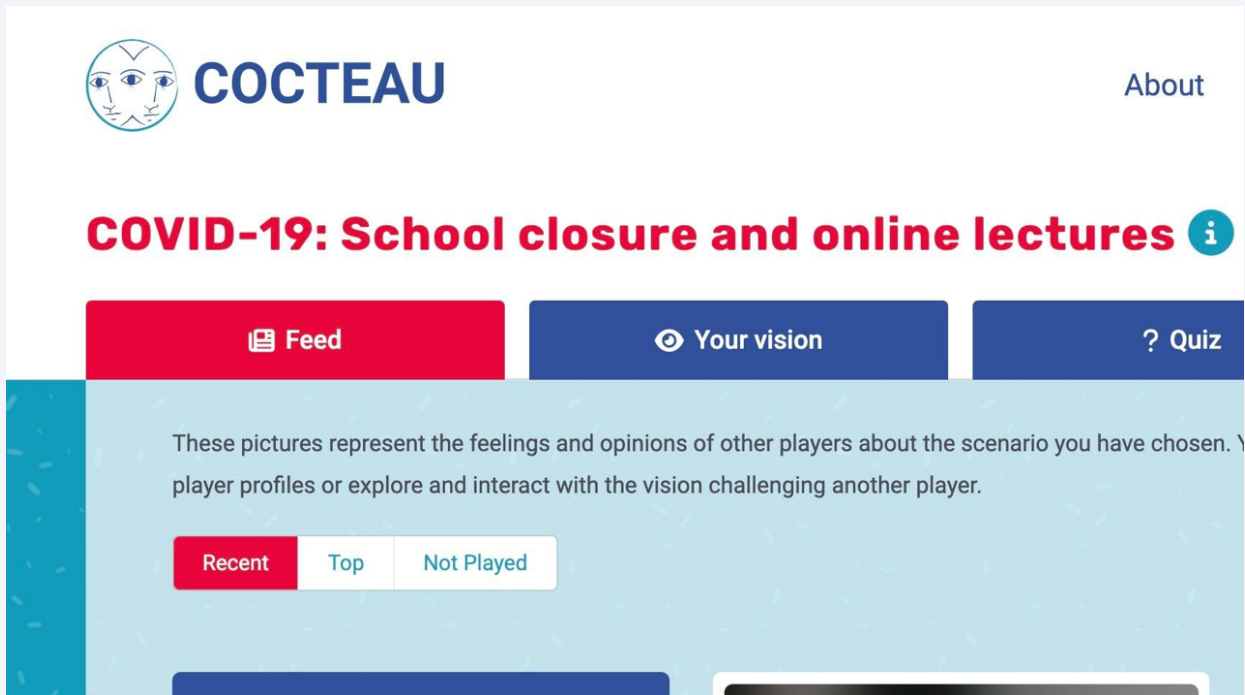
Users can logout by their account by pressing the Logout button in their profile.



Scenario - Feed Section

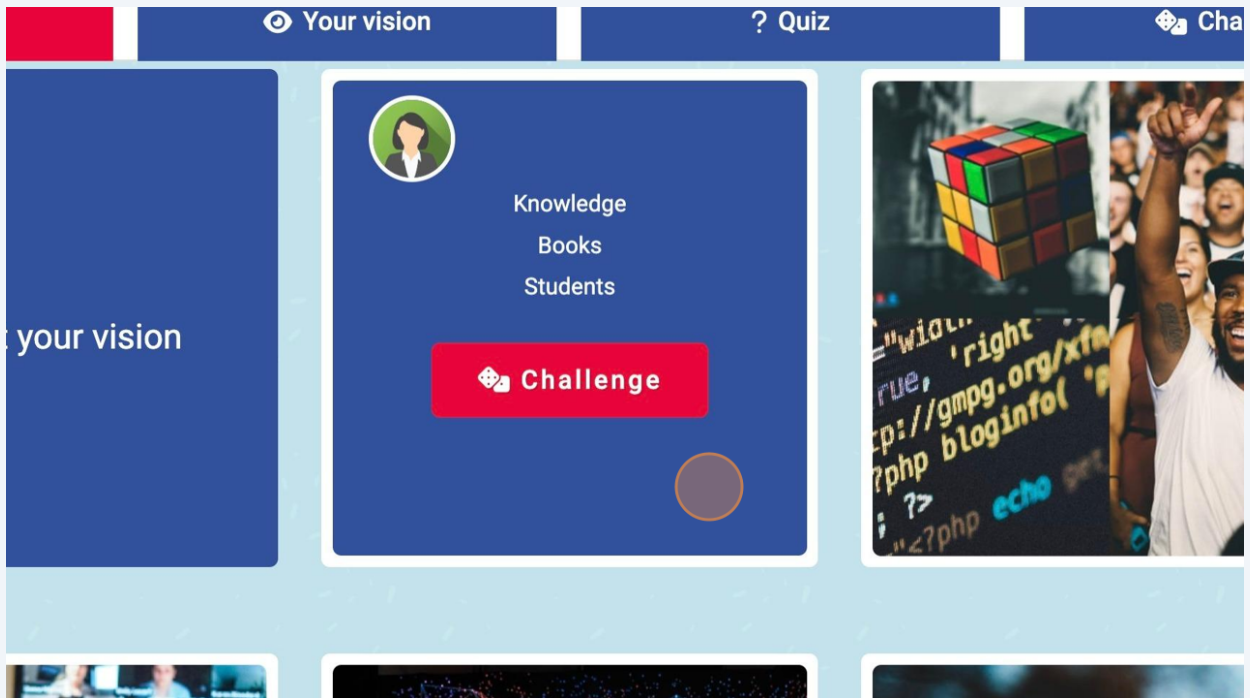
1

When you explore any scenario, you will be shown the Feed section in which all the visions shared by users are shown.



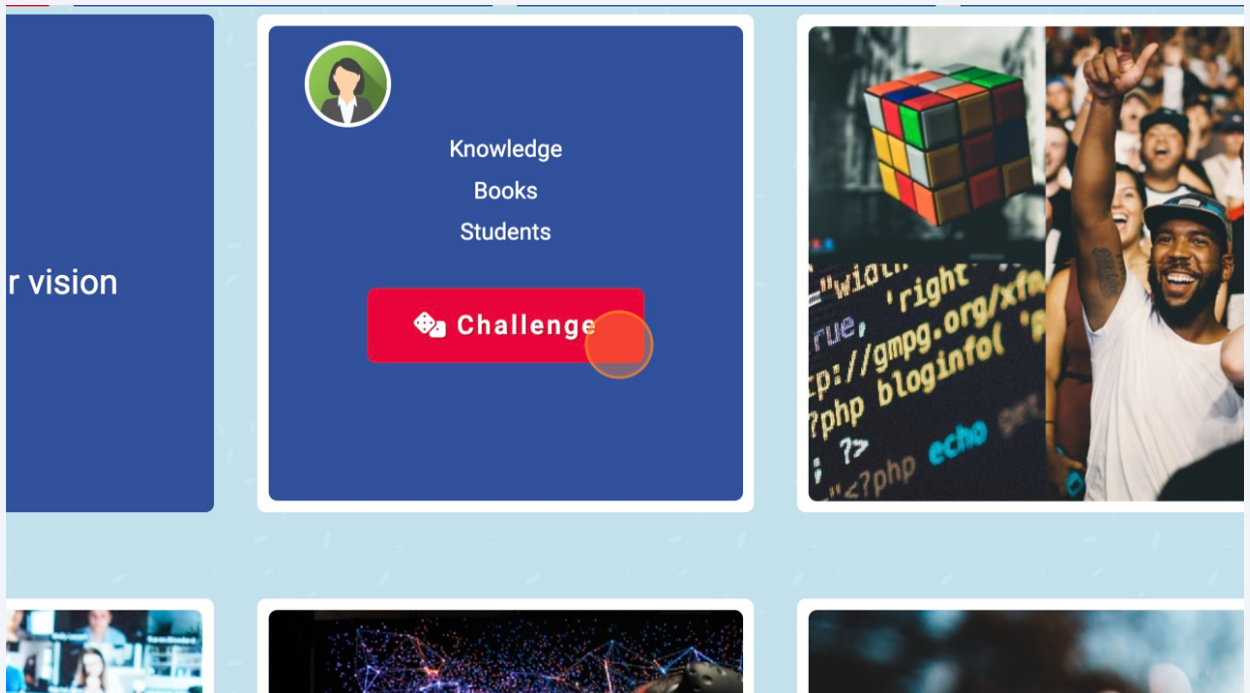
2

Overlaying over a vision shows the profile picture of its owner, its keywords, and a Challenge button to play with that vision.



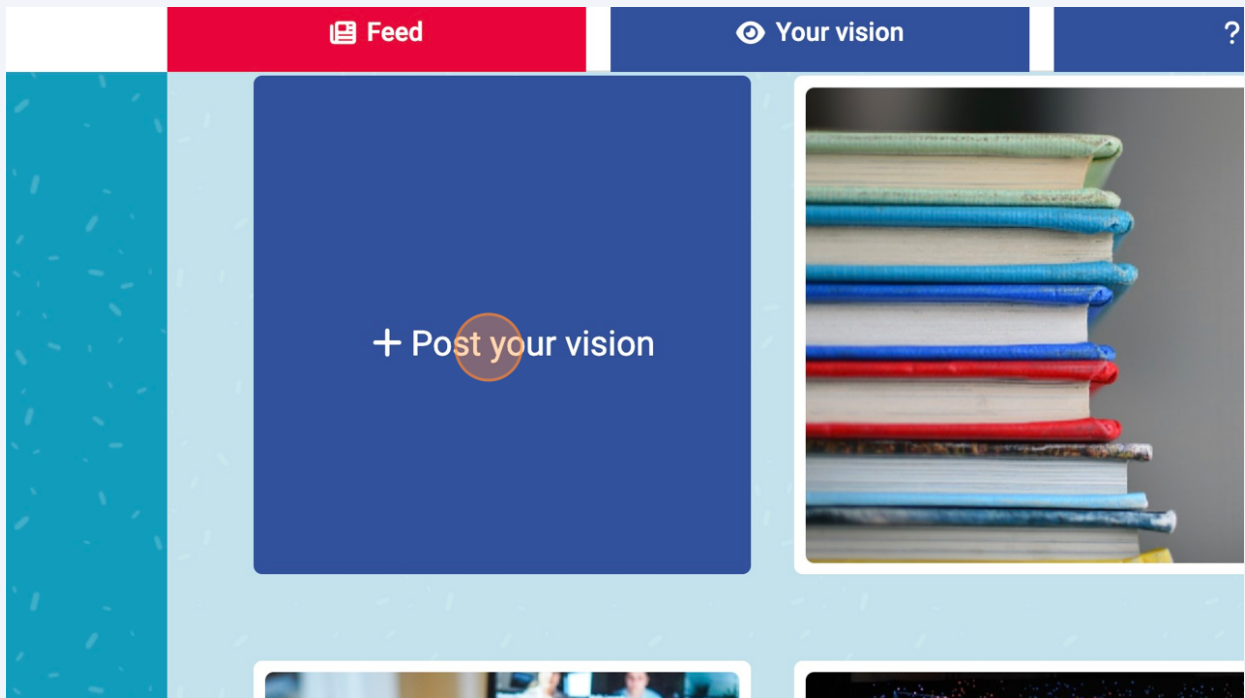
3

Clicking the Challenge button allows the user to play with the chosen vision.



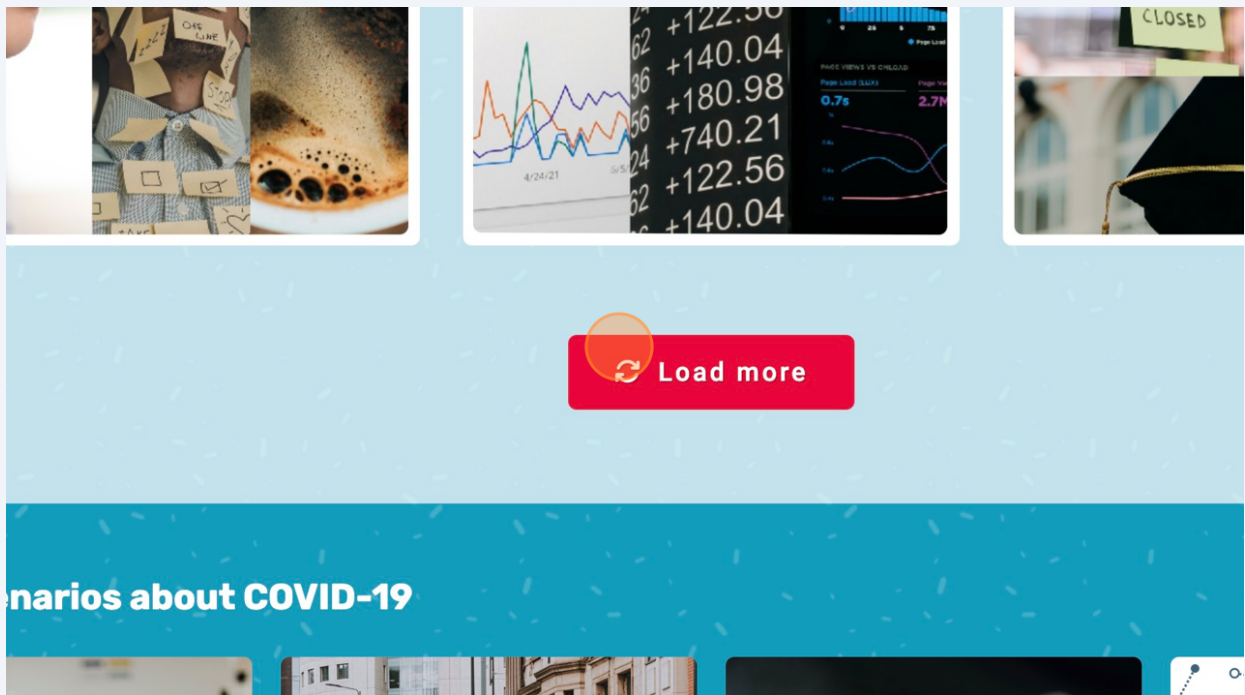
4

Clicking on the "Post your Vision" button allows the user to share their vision on the platform for the chosen scenario.



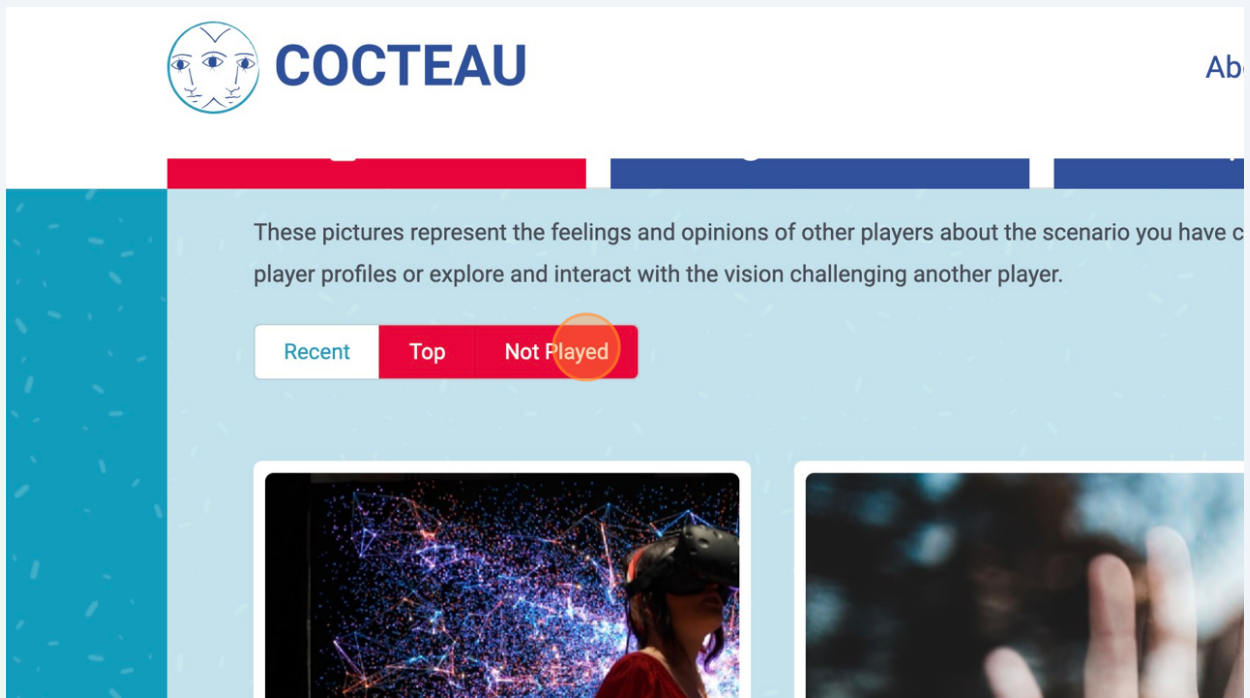
5

At the bottom of the Feed section, a "Load More" button is included to allow the user to load more of the visions shared on the platform.



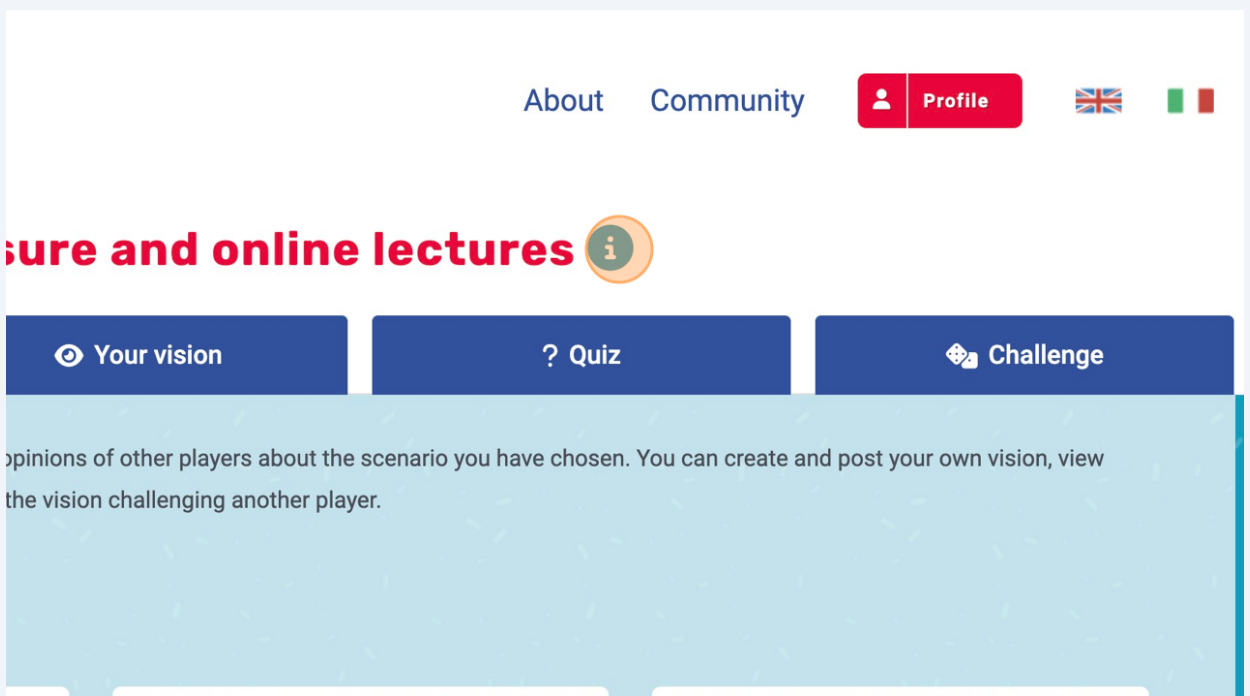
6

At the top of the Feed section, users can order the visions based on the most played ones and the ones they are yet to play with.



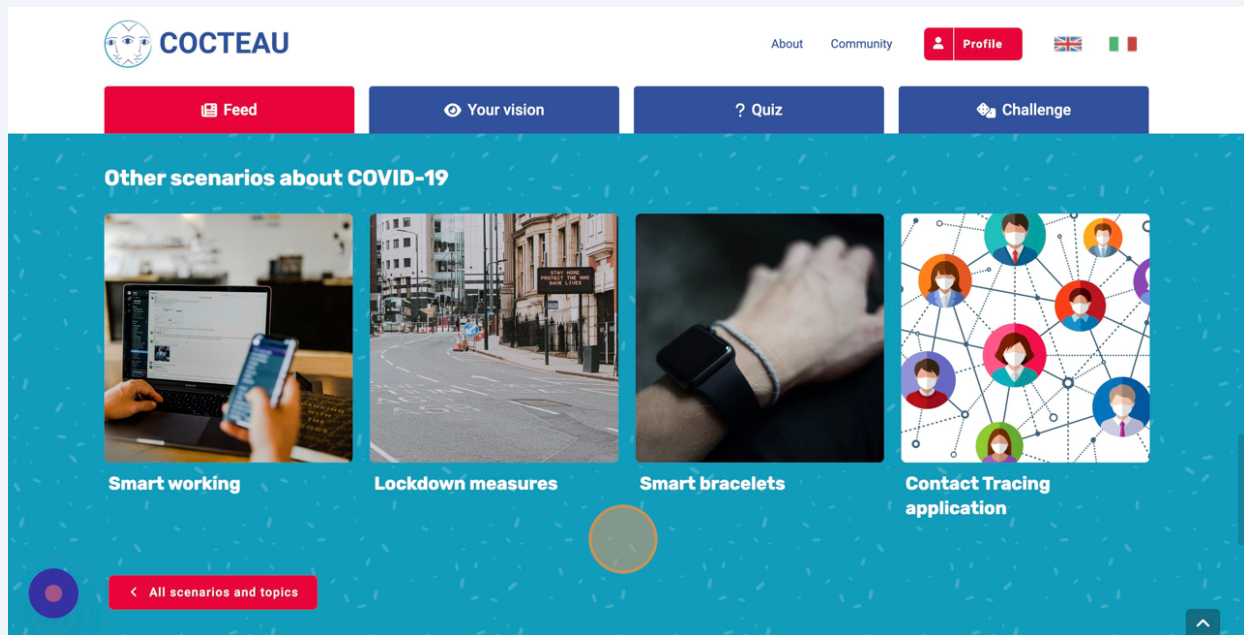
7

By pressing the i button near the name of the scenario, users can read its description.



8

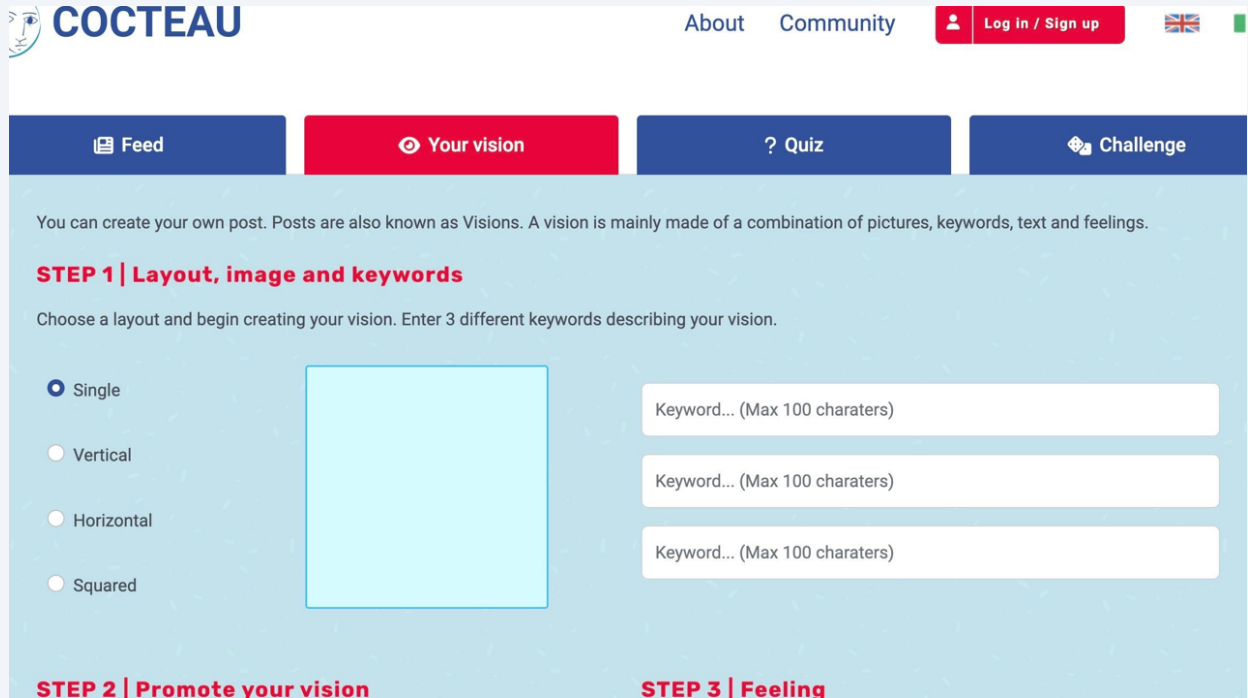
At the bottom of the page, other scenarios associated with the chosen scenario's topic are displayed.



Scenario - Your Vision Section

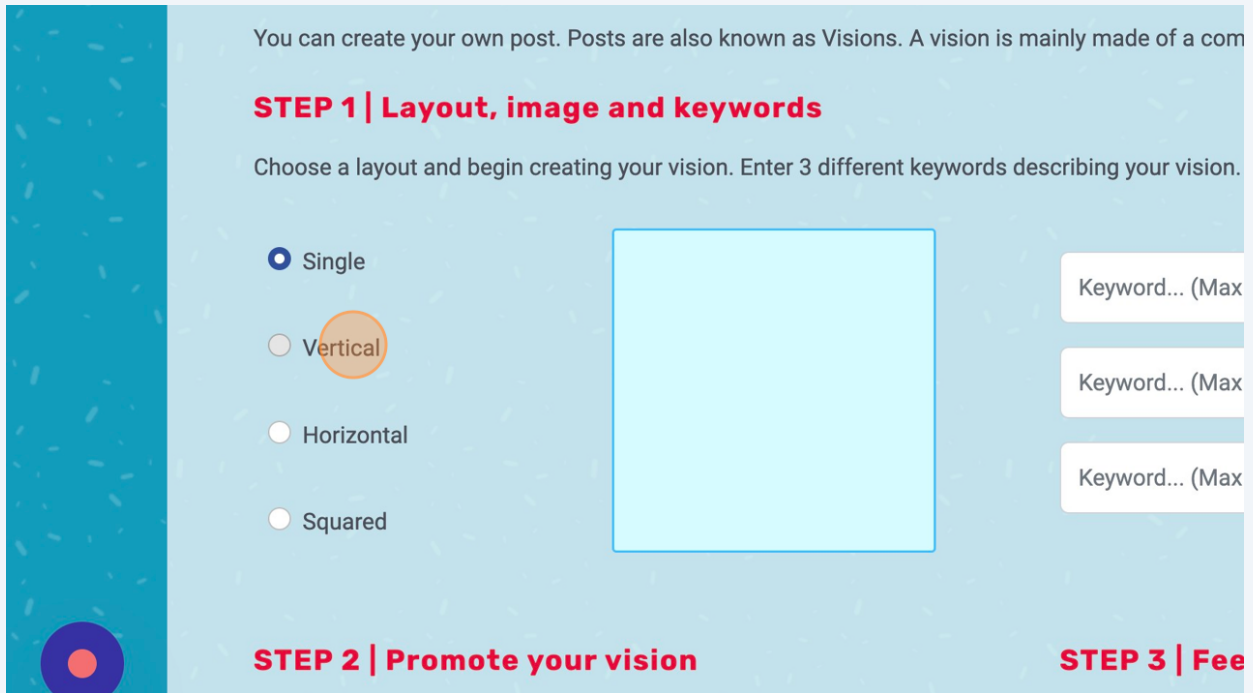
1

In the "Your Vision" section, users can create a vision to share on the platform with other users.



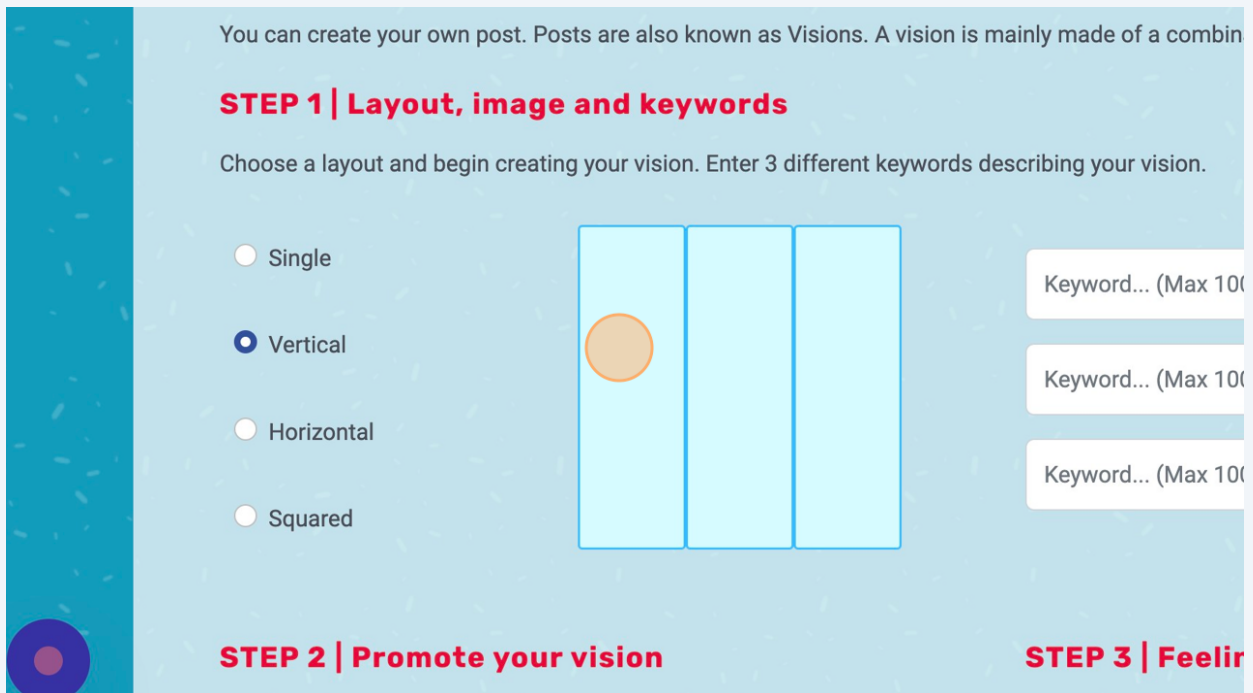
2

First, users create the picture representing their vision by selecting a layout among a set of pre-defined layouts. Changing layout will require the user to start the process from the beginning.



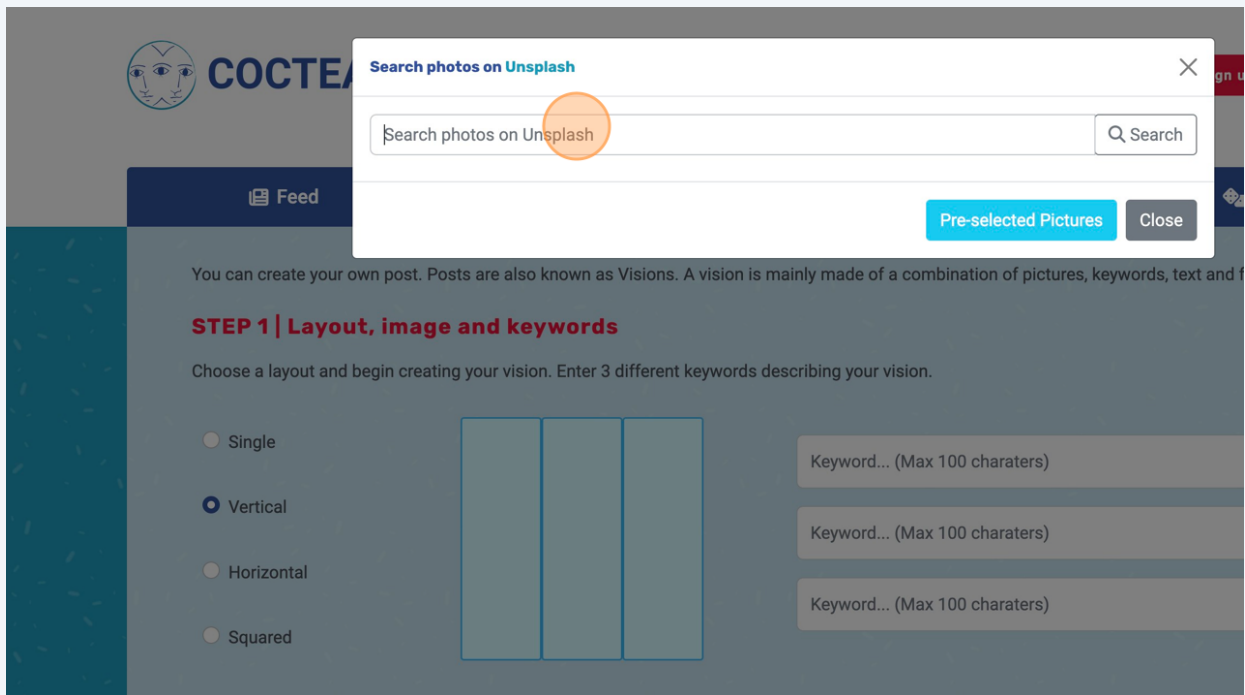
3

For each of the sections of the chosen layout, users can look for a part of a picture to build the final image by clicking on the sections itself.



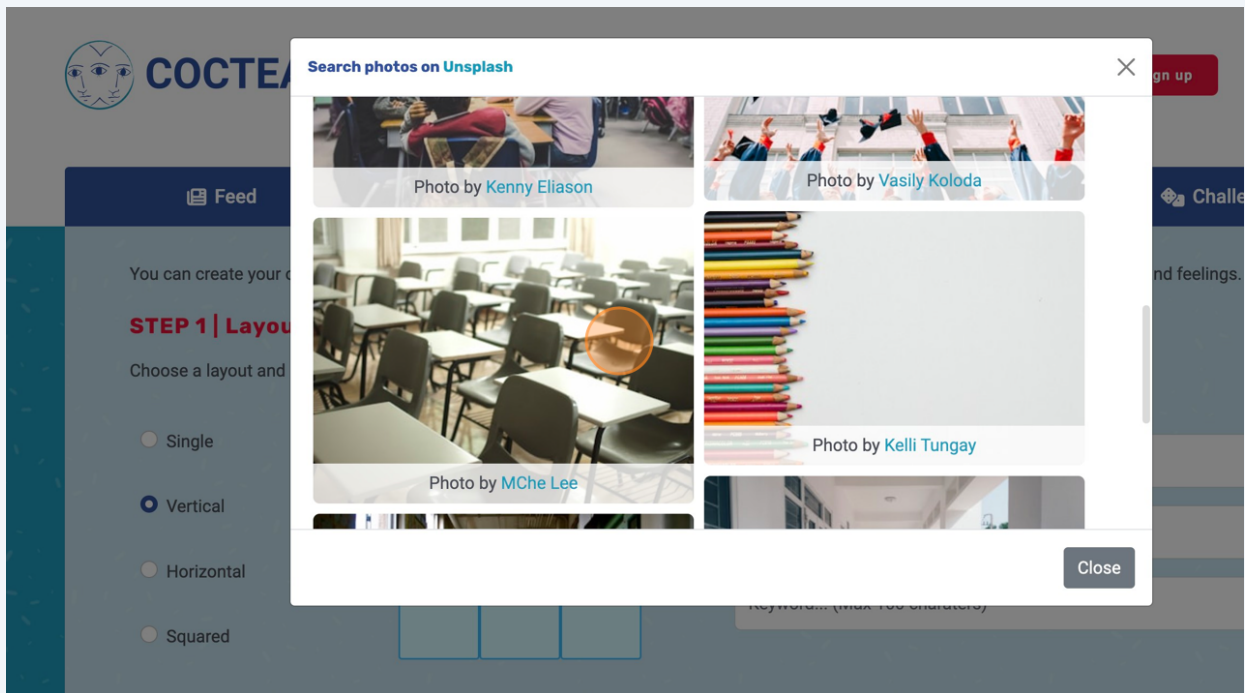
4

When clicking on a section of the layout, users can look for pictures on Unsplash or among a set of pre-selected pictures.



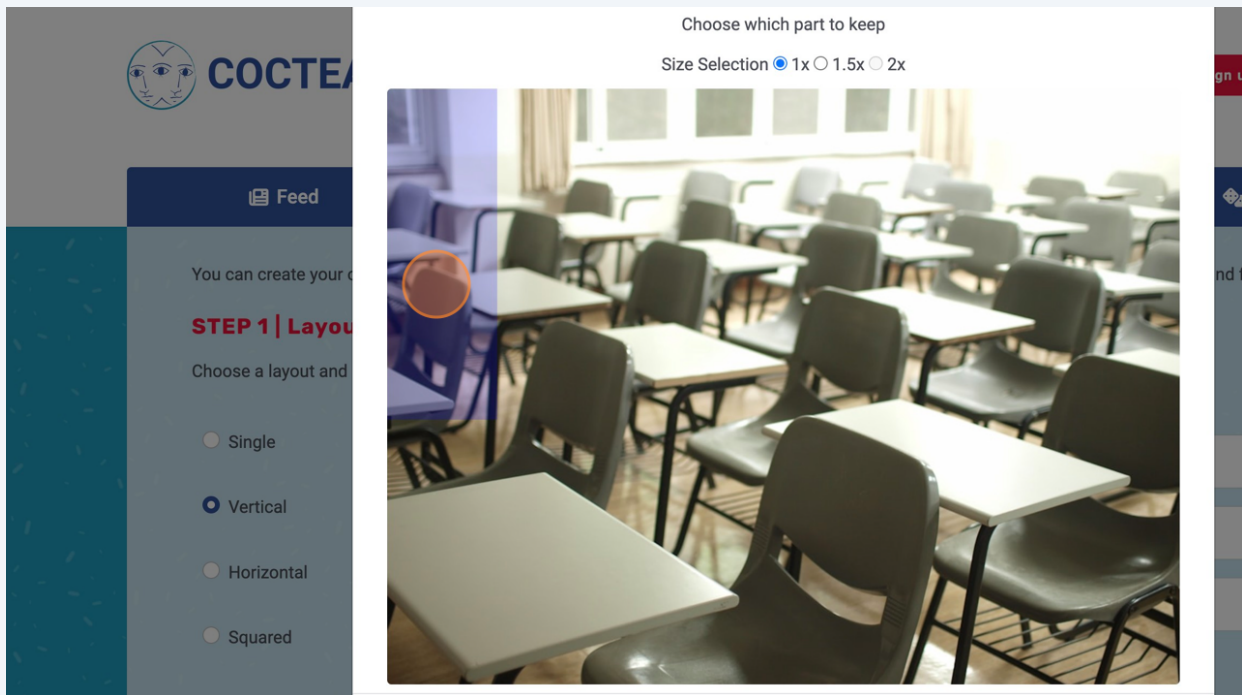
5

A list of pictures is then shown and users pick the one from which they want to cut the chosen section of the layout.



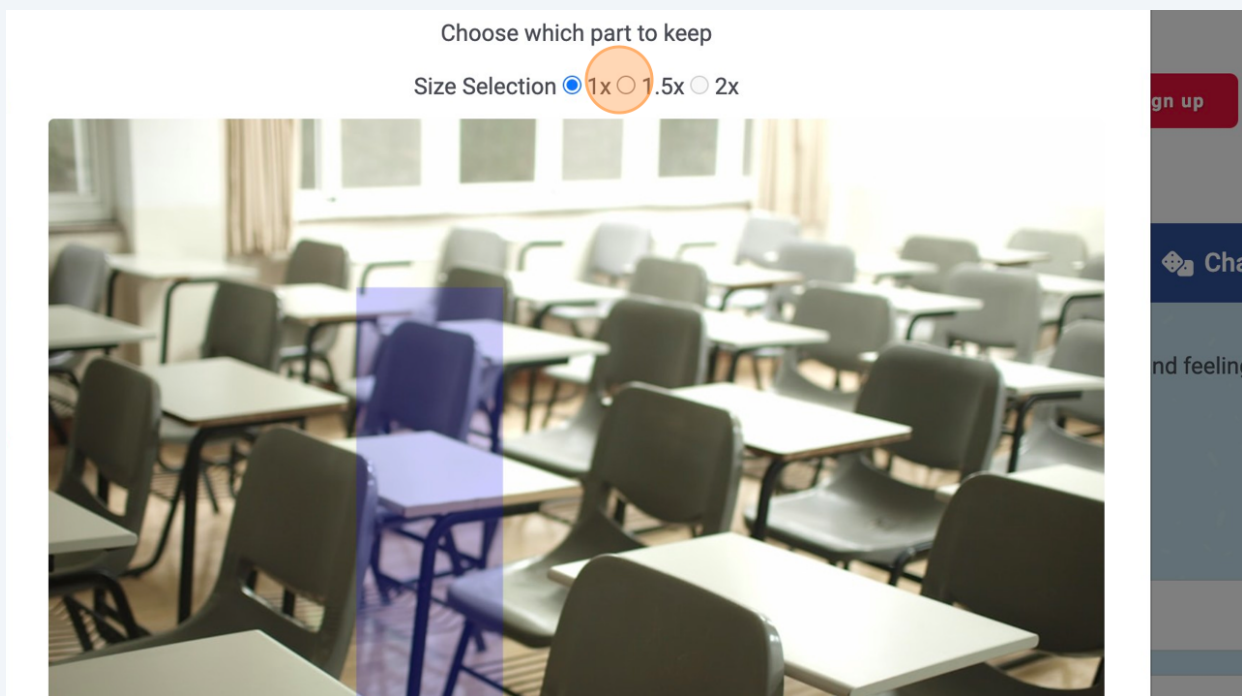
6

Users drag the blue rectangle across the image to choose the part of the image to pick to fill the corresponding layout section.



7

When the picture's sizes allow for it, users can choose an even wider and taller area by choosing a size multiplier, among 1x (default), 1.5x, and 2x.



8

When the user chooses the final area to be included in the layout, they click the "Choose Picture" button to add the section of the image to the previously chosen section of the layout. If the user is not satisfied with the picture, they can search another one by clicking on "Search".



Search Choose Picture Close

vision?

What do you feel towards this scenario?

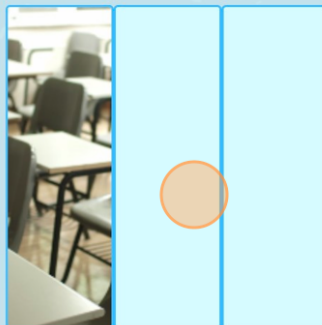
9

Then, the user proceeds to fill the other sections of the layout.

STEP 1 | Layout, image and keywords

Choose a layout and begin creating your vision. Enter 3 different keywords describing your vision.

- Single
- Vertical
- Horizontal
- Squared



Keyword... (Max 100 charaters)

Keyword... (Max 100 charaters)

Keyword... (Max 100 charaters)

STEP 2 | Promote your vision

How would you convince other players to adopt your vision?

STEP 3 | Feeling

What do you feel towards this scene

10 Users are then asked to provide three keywords describing their vision.

Navigation: Your vision | Quiz | Challenge

e also known as Visions. A vision is mainly made of a combination of pictures, keywords, text and feelings.

d keywords

r vision. Enter 3 different keywords describing your vision.

Keyword... (Max 100 charaters)

Keyword... (Max 100 charaters)

Keyword... (Max 100 charaters)

11 Users are then asked to provide their thoughts on the vision they are sharing.

Navigation: Your vision | Quiz | Challenge

e also known as Visions. A vision is mainly made of a combination of pictures, keywords, text and feelings.

d keywords

r vision. Enter 3 different keywords describing your vision.

Keyword... (Max 100 charaters)

Keyword... (Max 100 charaters)

Keyword... (Max 100 charaters)

12 Users are then asked to pick the feelings their vision convey.

What do you feel towards this scenario?

What do you feel towards this scenario?

Children should be given the right to grow even if it means providing solutions towards

A circular emotion wheel with ten segments: Joy (yellow), Trust (light green), Fear (green), Surprise (light blue), Sadness (blue), Disgust (purple), Anger (red), Anticipation (orange), and a missing segment (pink). A red circle highlights the 'Anger' segment.

13 In the end, they submit their vision through the "Submit your Vision" button.

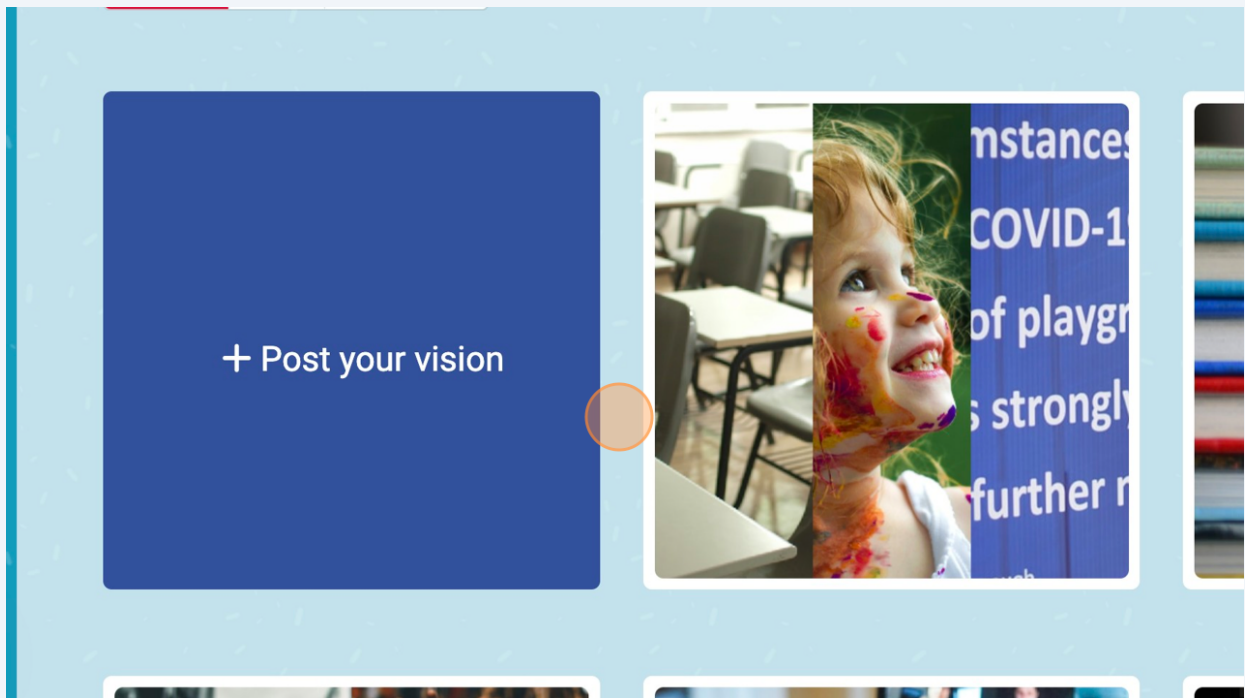
Children should be given the right to grow even if it means providing solutions towards an important choice!

A circular emotion wheel with ten segments: Joy (yellow), Trust (light green), Fear (green), Surprise (light blue), Sadness (blue), Disgust (purple), Anger (red), Anticipation (orange), and a missing segment (pink). A red circle highlights the 'Anger' segment.

Submit your vision

14

The created vision can be visualized in the Feed section.



Scenario - Challenge Section

1 In the Challenge section, users can play with other visions, empathizing with that vision's conveyed feelings. In particular, they are shown a vision, its keywords, and its description.

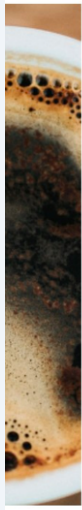
The screenshot shows the COCTEAU website interface. At the top, there is a navigation bar with the COCTEAU logo, 'About' and 'Community' links, a 'Log in / Sign up' button, and a language selector (UK flag). Below the navigation bar, a message reads: 'You have been matched with another player. Here you can see his post.'

The main content area is divided into two sections:

- Challenger's image and keywords:** This section displays three images: a young child looking surprised, a child wearing a hat made of cardboard boxes, and a cup of coffee. Below these images are three blue buttons labeled 'Loneliness', 'Multitasking', and 'Coffee'.
- Guess your challenger's vision:** This section features a circular wheel divided into ten colored segments, each representing an emotion: Joy (yellow), Trust (light green), Fear (green), Surprise (light blue), Sadness (blue), Disgust (purple), Anger (red), Anticipation (orange), and Loneliness (light orange).

2

The user is asked to guess the conveyed feeling among the core one from Plutchik's wheel of emotions. When a feeling is chosen, it begins to glow.



Coffee



3

The user is then asked to express their own opinion on the vision. In particular, they can either agree, disagree, or feel neutral towards the vision, finally providing a text describing their opinion.



Coffee

Thoughts

They suffer. Parents are
d from them as if they were
children.

Do you agree with their thoughts? Why?

Agree

Neutral

Disagree

What do you think? (Max. 5000 characters)

4 Click the "What do you think? (Max. 5000 characters)" field.

Multitasking Coffee

Challenger's thoughts

...peers otherwise they suffer. Parents are productivity is expected from them as if they were to care for their children.

Do you agree with their thoughts? Why?

Agree Neutral Disagree

I completely Agree! Children must spend time with their peers to gro a healthy environment.

5 In the end, the user submit their thoughts through the "Submit your guess" button.

Challenger's thoughts

among peers otherwise they suffer. Parents are me productivity is expected from them as if they were not had to care for their children.

Do you agree with their thoughts? W

Agree Neutral Disagree

I completely Agree! Children must spend time with their peer a healthy environment.

Submit your guess

about COVID-19

6

Users are then presented with the Feed section and a small alert message will provide them with the points they earned from previous activities.

players about the scenario you have chosen. You can create and post your own vision, view
ing another player.



Correct! You earned 10 points.

Scenario - Quiz Section

1

In the Quiz section, users can express their agreement or disagreement towards a statement that policymakers share on the platform. Their rate can vary on a 5-point Likert scale (i.e., from Strongly Disagree to Strongly Agree).

COCTEAU About Community Profile

COVID-19: School closure and online lectures

Feed Your vision **Quiz** Challenge

You will be presented some questions about specific topics. Answer the questions. Provide an additional comment (optional).

- ★☆☆☆☆ Strongly disagree
- ★★☆☆☆ Disagree
- ★★★☆☆ Impartial
- ★★★★☆ Agree
- ★★★★★ Strongly agree

1 - It isn't necessary to close schools entirely

☆☆☆☆☆ Not Rated

2

Users can express their agreement or disagreement by clicking on the corresponding number of stars.

The screenshot shows a survey interface with a blue background. At the top, there are three rows of star ratings: three orange stars followed by two grey stars labeled 'Impartial', four orange stars followed by one grey star labeled 'Agree', and five orange stars labeled 'Strongly agree'. Below this, the first survey item is '1 - It isn't necessary to close schools entirely'. It has a star rating of three orange stars and two grey stars, with the third star highlighted by an orange circle. Below the rating is a white text input field with the placeholder text 'Write your comment here (Max. 500 charaters)'. The second survey item is '2 - The usage of digital learning tools improves students' ability'. It has five grey stars and is labeled 'Not Rated'. Below it is another white text input field with the same placeholder text.

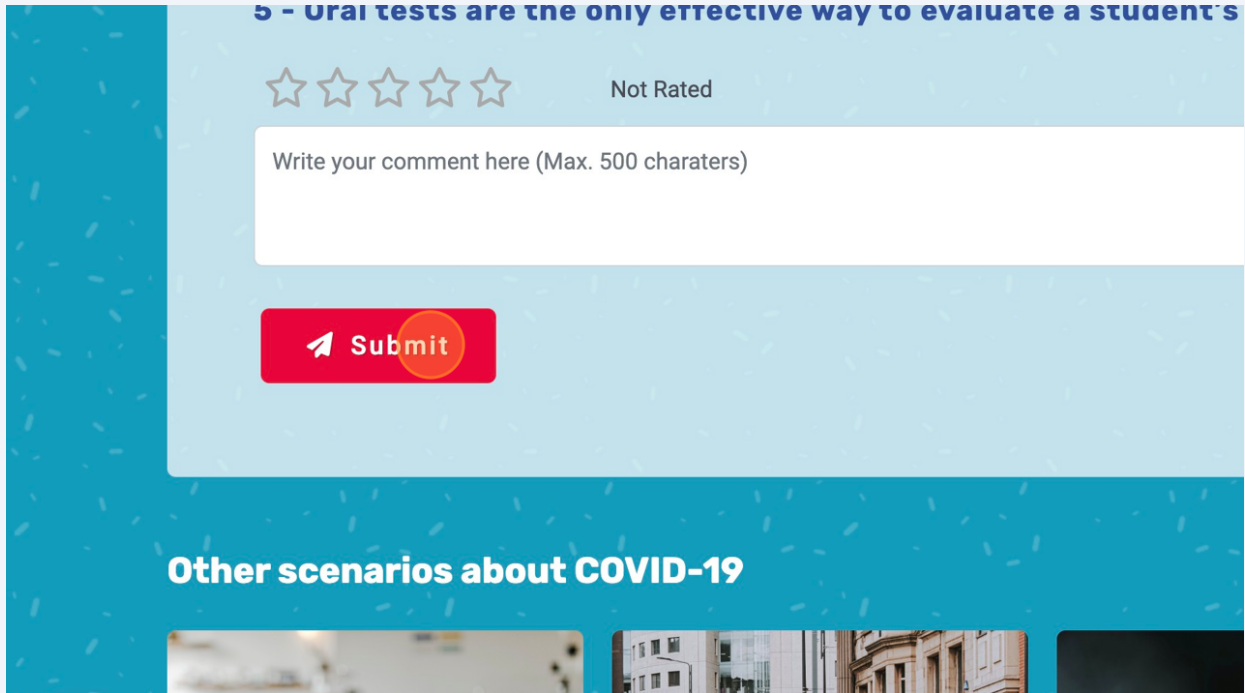
3

Users can also add comments by writing in the text box below each statement.

The screenshot shows a survey interface with a blue background. At the top, there are three rows of star ratings: five orange stars labeled 'Strongly agree', three orange stars followed by two grey stars labeled 'Impartial', and five grey stars labeled 'Not Rated'. Below this, the first survey item is '1 - It isn't necessary to close schools entirely'. It has a star rating of three orange stars and two grey stars. Below the rating is a white text input field with the placeholder text 'Write your comment here (Max. 500 charaters)'. The second survey item is '2 - The usage of digital learning tools improves students' ability'. It has five grey stars and is labeled 'Not Rated'. Below it is another white text input field with the same placeholder text.

4

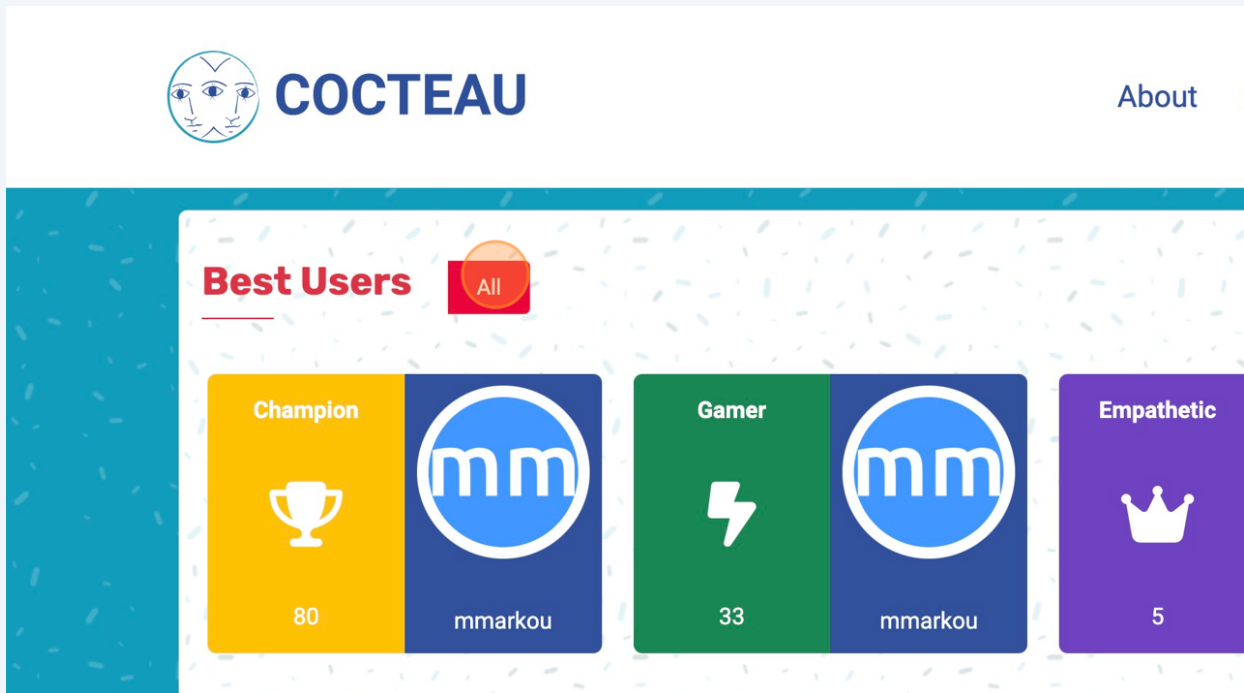
Users can express their agreement or disagreement towards any number of statements at a time. Whenever they want to submit their answer, they press the Submit button at the end of the page.



COCTEAU - Community

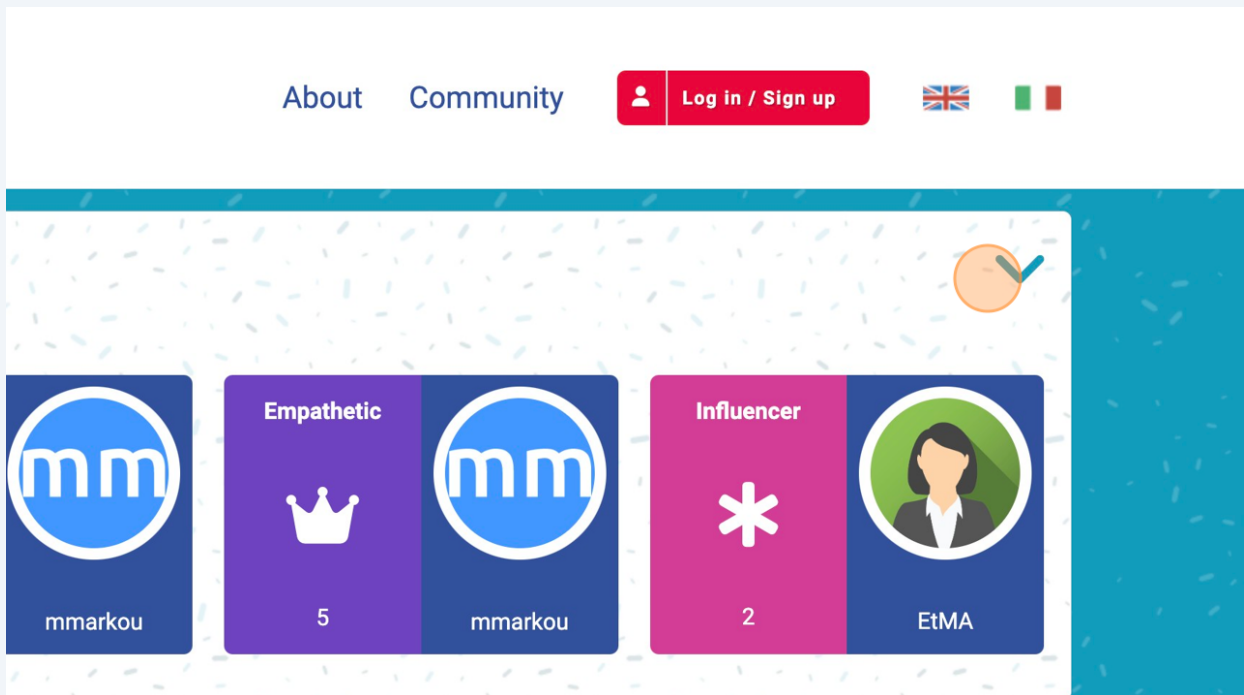
1

In the first part of the Community section you can see the best players based on a set of chosen criteria (e.g., the one with the most points). These can be filtered based on the time, including the best player from last week, last month, or of all time. Whenever no data is available over the last weeks or month, the corresponding filter is not displayed.



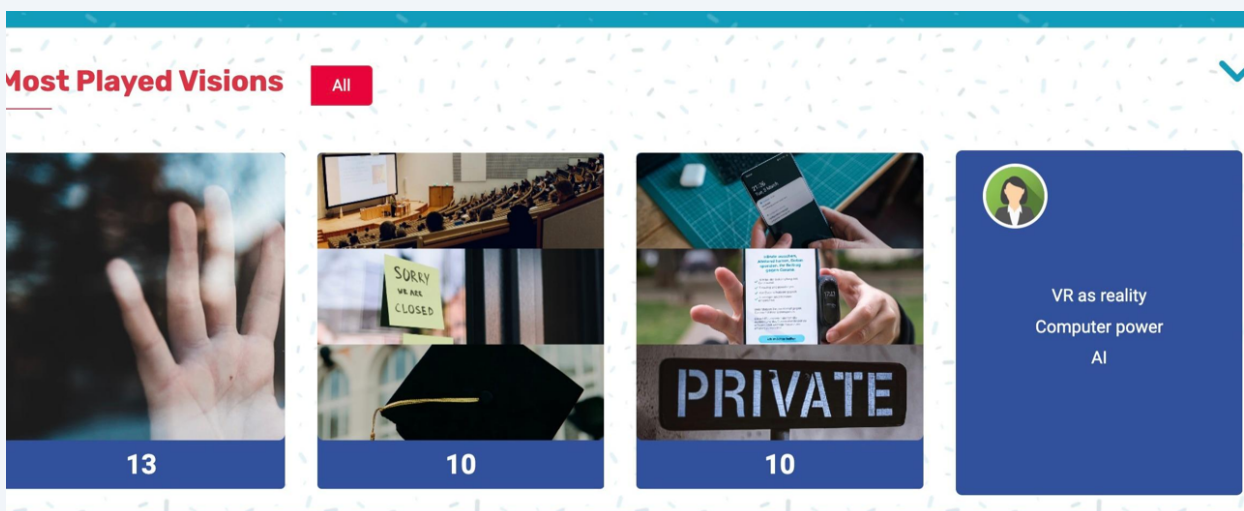
2

You can collapse each section by clicking on the arrow. Click on it again to show the content.



3

When overlaying on one of the visions displayed in the "Most Played Visions" section (and in general, wherever on the platform) their Keywords and the author of the vision are displayed. In this section, the visions with the highest number of matches are shown.



4

In the "Leaderboard" section, you can visualize the players with the most points on the platform.

